



**SOUTH EASTERN KENYA UNIVERSITY**

**SEKU STUDENTS EXIT SURVEY  
DRAFT**

1. Name.....(Optional)

2. Student Registration number.....(Optional)

3. Gender

- Male
- Female

4. The education level you attained so far and the name of the programme

- Certificate.....
- Diploma.....
- Degree.....
- Masters.....
- Ph.D.....

5. How would you rate the education you received in your programme and how it impacted on the following elements? . (Scale of 1-5 from strongly disagree to strongly agree).

Key areas of the programme benefit	Strongly disagree (1)	Disagree(2)	Neither disagree nor agree(3)	Agree(4)	Strongly Agree(5)
General preparation for life					
Competence in my major field of study					
Critical thinking skills					
Quantitative reasoning skills					
Written communication skills					
Oral communication skills					

Leadership skills					
Understand current world issues					
Applying theoretical knowledge to practical situations					
Others (Specify)					

6. What is your opinion of the academic program in overall terms?

- It was truly enriching and exceeded all my expectation
- It was enriching and met my expectations.
- It was somewhat enriching and somewhat met my expectations.
- It was truly enriching and exceeded all my expectation
- It was mediocre and failed to meet my expectations.

7. What is/are your reason(s) for leaving the program? **(Multiple choices allowed)**

- Completed the program successfully
- Enrollment in a different program in our school/college/university
- Transfer to another educational institution
- Family obligations
- Inability to meet tuition costs
- Health problems

8. What did you like most about this programme or course?

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9. What didn't you like most about this programme or course?

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10. What are your future plans?

- Pursue higher studies in our school/college/university
- Pursue higher studies in another education institution
- Take up work
- Undecided
- Not applicable

11. Please select the option that best describes your opinion with regard to the following statements on the Department you studied in. **(Scale of 1-5 from strongly disagree to strongly agree).**

Key elements relevant to the school/department staff	Strongly disagree (1)	Disagree(2)	Neither disagree nor agree(3)	Agree(4)	Strongly Agree(5)
The Department/School staff had up to date knowledge and skills on the course					
The Department/School staff was perceptive and understood the individual needs of the students					
The Department/School staff demonstrated enthusiasm for their subjects as well as for teaching					
The Department/School staff took a keen interest in the professional development of the students					
The Department/School staff were accessible outside of the classroom.					
The Department/School staff evaluated assignments regularly and gave feedback on students' performance at regular intervals					

12. Please rate the quality of the services in the following areas in your academic program **(Scale of 0-5 from very low to very high)**

Key areas of service relevant to the programme	Very low (1)	Low(2)	Moderate(3)	High(4)	Very high(5)
Career advise					
Curricular advising					
Instructional competency of the departmental staff					
Quality of courses as preparation for employment after graduation					
The support of the department staff					
The professionalism of the department staff					

13. If you have any suggestions regarding improvements that can be made to the program, please write them in the space below.

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14. Please select the option that best describes your opinion with regard to the following statements on the academic programme **(Scale of 1-5 from strongly disagree to strongly agree)**

Statements on the academic programme	Strongly disagree (1)	Disagree (2)	Neither disagree nor agree(3)	Agree(4)	Strongly Agree (5)
The program was stimulating and challenging.					

The program curriculum was rich and work-oriented					
There was a good variety of courses to choose from.					

15. To what extent do you agree with the following statements in relation to the academic program you pursued **(Scale of 0-5 from strongly disagree to strongly agree)**

Key areas of the programme	Strongly disagree (1)	Disagree(2)	Neither disagree nor agree(3)	Agree(4)	Strongly Agree (5)
I assisted, or collaborated with, a lecturer on a research project other than as a class assignment.					
I had classes that required some form of research					
I was able to participate in field trips and conferences					
My classes involved interaction with other students (group projects or discussion groups).					
I used technology in the classroom					

16. Why did you choose to do this program in our school/college/university? (Multiple choices allowed)

- Good reputation of the school/college/university
- Superior program curriculum
- Good career counselling facilities
- A friend had recommended the program
- Couldn't secure admission anywhere else

17. Indicate to what extent do you agree with the following statement in relation to the level of services you accessed at the university (Tick as appropriate). **(Scale of 1-5 from strongly disagree to strongly agree)**

Level of satisfaction to university resources and facilities	Strongly disagree (1)	Disagree (2)	Neither disagree nor agree (3)	Agree (4)	Strongly Agree (5)
Adequate classroom resources					
Adequate Library resources					
Adequate computing resources					
Adequate sports facilities					
Adequate food services					
Clean and hospitable hostel & accommodation Services					
Adequate career counseling and placement services					
Access to financial assistance					

18. Would you like to recommend this academic program to anyone?

- Yes
- No
- Can't say

19. If No, please explain why?

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20. How often were your lecturers available to help you outside of class?

- Never
- Seldom
- Occasionally
- Frequently
- Did not request help

21. Did you ever experience or notice any of the following kinds of discrimination on the campus?  
(Multiple responses allowed)

- Gender
- Racial
- Religious
- Language
- Disability
- Sexual Orientation

22. Indicate the level of your satisfaction with each of the following services you accessed from the university. (Scale of 1-5 from Very dissatisfied to Very satisfied)

Level of satisfaction on the following services at the university	Very dissatisfied (1)	Dissatisfied (2)	Neither dissatisfied nor satisfied (3)	Satisfied (4)	Very satisfied (5)
Registration process					
Finance Office					
Dean of Students					
Health Unit					
Disability Support Services					
Social amenities on campus					

23. What was your best experience in undertaking your academic programme in SEKU?

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24. What was your worst experience in undertaking your academic programme in SEKU?

**Thank you for your time and assistance in providing information which will assist SEKU in improving its programmess and services.**